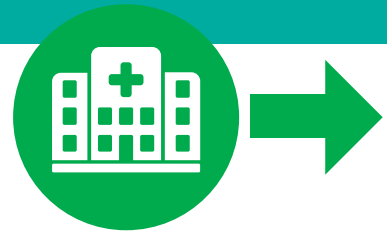




When you leave hospital



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When you leave hospital

Northumbria Healthcare NHS Foundation Trust

Discharge Planning Checklist

File patient label or NHS Number
Trust Number
Surname
Forename
Date of Birth
Address

To be completed for all patients excluding those on trust approved direct pathways

Discharge Planning	Date Completed	Signat	Comments
Discharge Planning			
Checklist/Community Nurse informs of admission			
Name of person contacted			
Refer to MDT			
Details			
Discharge Arrangements			
Date of MDT meeting			
Agreed date of discharge			
Relatives/Family or Carers to be informed			
Names of person contacted			
Arrange transport (in circumstances of DNR) ensure Arrangements agreed			
Type of transport & vehicle booking number			
Return patient's property (Wear to property N/A)			
Is there any property to collect from the patient or staff?			
Medicine Management			
Any medicines to be dispensed, handed or collected staff?			
Discharge summary written			

Discharge Planning Checklist 1

We will check what support you need when you leave hospital.



If you need patient transport to get home talk to a member of staff. They will book it for you.



What do you think about us?



We would like you to tell us about the good things you have liked about our hospital.



If there are some things you didn't like please let us know as well.



What do you think about us?



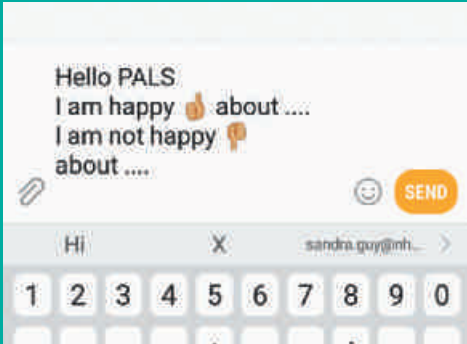
It is best to speak to a member of staff first, as soon as you are not happy, so they can put things right.



You may want to talk to someone away from the ward about your worries. PALS will listen to anything you have to say. They can help sort out problems for you.



To speak to PALS phone
0800 032 0202
for FREE.



Text

01670 511 098



Email:

**Northoftynepals@
nhct.nhs.uk**



Write to:

FREEPOST PALS

What do you think about us?



If you are still not happy you can make a complaint.



You can make a complaint about anything you are not happy with while you were in hospital.

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We will look into your complaint and tell you what we find.



We will make sure your complaint is kept private.



Sincere thanks to Northumberland Echo and Skills for People for their help with this booklet.
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PIN 016ER(3)V1
Review date:
November 2021