

Minutes of the Healthwatch Northumberland Board meeting held on 18 December 2018 at Adapt (North East) Hexham

Present:

David Thompson (DT) Chair, Liz Prudhoe (LP) Adapt North East, Catherine Lee (CL), PALS, Margaret Young (MY), Independent Member, Kelvin Rushworth (KR), Independent Member, Harry Wilson (HW) Independent Member, Kevin Higgins (KH) Northumberland County Council, Debra Blakey (DB) Carers Northumberland, Anne Lyall (AL), Northumberland VS Forum, Hayley Brown (HB), Independent Member

In attendance: Derry Nugent (DN), Project Coordinator

Apologies: None

Minutes recorded by: Derry Nugent

Before the meeting 14 members of the public came and shared their views and experiences of health and social care services with members of the Healthwatch Board. Issues discussed included how Healthwatch works with Patient Participation Groups and ways in which communities can share information with Healthwatch.

<p>1.Introductions, Apologies and Declarations of Interest: The Chair opened the meeting and welcomed the member of the public who was attending and said he was pleased that so many local people had attended the drop in session earlier.</p> <p>Declarations of Interest: no members declared interests pertinent to items at this meeting</p>	<p>Action</p>
<p>2. Minutes of last meeting The minutes were agreed as a true record and signed by DT.</p>	
<p>3. Action points All action points were noted as complete. KR gave his apologies for having to withdraw from the Volunteer Officer recruitment.</p>	
<p>4. Matters Arising DT confirmed that further to recent correspondence Margaret Young would serve as Deputy Chair of the Board.</p> <p>KH reported on a new national grant programme launched by Public Health England.</p> <p>There were no further matters arising which were not covered by substantive agenda items.</p>	
<p>5. Operations and Financial Update December 2018</p>	

<p>DN spoke to the circulated report. The following points were raised in discussion:</p> <p>Social Value Engine Tool: DN reported on the helpful seminar organised by KH with other organisations which are looking to use the Social Value Engine Tool.</p> <p>PLACE assessment visits: the delay to this process due to a national review were noted and it was agreed to remove this as a strategic priority for 2018/19</p> <p>Northumbria Specialist Emergency Hospital Engagement: members congratulated the team for the work with HW North Tyneside and asked for the headline figures to be circulated quickly and the final report when completed in January 2019.</p> <p>HW asked about the current development of integrated and joint working between Northumbria Healthcare NHS Foundation Trust and Northumberland County Council.</p> <p>DT referred to the information in his monthly reports as circulated to members. DT said he had raised the issues of account ability and governance at the latest meeting of the Health & Wellbeing Board and, together with other Healthwatch, continues to press for information on the engagement plans for the proposed Integrated Care arrangements. Progress continues to be slow, with a legal shadow Integrated Care vehicle anticipated from April 2019.</p> <p>CL said The Kings Fund has produced a video and guide to the NHS changes. https://www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work</p> <p>AL said the voluntary and community sector has an important role in delivering services and it is important for the Clinical Commissioning Group (CCG) and the provider Trusts to recognise this and engage with the sector.</p> <p>Rothbury Hospital Review Group: <i>discussion was held in private and recorded as a confidential minute.</i></p>	<p>KH and AL to discuss with DN ways of sharing the learning Northumberland CVA has achieved through using the Social Value Engine</p> <p>DN to remove PLACE engagements from strategic priorities</p> <p>DN to circulate headline report on The Northumbria Hospital engagement and final report in January 2019</p>
<p>6. Update on Home Care Project. DB spoke to the circulated report. She said the first part of the exercise had been subject to delays but this provided useful learning. The next phase will bring forward further information and she anticipated a positive response from Northumberland County Council and Age UK Northumberland. It would now be helpful if Northumberland County Council could share the number (not details) of people receiving home care support so that the work could be widened to other areas in the county. MY said she would be happy to be involved in developing the next phase of the project.</p>	<p>DN to contact Alan Curry to find out more information of the numbers of people receiving home care in Northumberland and to share with MY/DB</p> <p>DB/DN/MY to look ways to broaden the Home Care Project to other areas of Northumberland</p>

<p>LP said with regard to the current consultation on charges for social care services it would be important to ensure the equality impact assessment was done and the findings reflected in any final decisions.</p> <p>DT thanked DB for the work so far and asked for an update in March 2019</p>	
<p>7. Healthwatch Quality Standard Review and Planning Day January 2019</p> <p>DN presented the findings of the Partner Organisation Survey. Members welcomed the findings. KR said although the findings were clear it would be important to understand and learn from some of the more complex messages especially how to involve local people in Healthwatch.</p> <p>It was agreed to re-schedule the Board Planning Day but for the final report to come to the March 2019 Board meeting.</p>	<p>DN to find an alternative date for the Board Planning day. All to respond with availability.</p>
<p>8. Healthwatch England Conference 2018. DN, MY and KR spoke to the reports.</p> <p>It was agreed that each would present 1-2 key issues from the conference that they felt had relevance for Healthwatch Northumberland for 2019/20 at the Board Planning Day.</p>	<p>DN/MY/KR to present 1-2 issues from Healthwatch England Conference for consideration at the Board Planning Day</p>
<p>9. Strategic Risk Register</p> <p>No additional risks were identified at this time.</p> <p>It was agreed to change the presentation of the register to make the document accessible for those with colour blindness</p>	<p>DN to amend Strategic Risk Register presentation colours</p>
<p>10. Board partner organisations update</p> <p>Patient Advice and Liaison Service CL reported an increasing number of contacts which she attributes to greater awareness of the PALs service.</p> <p>Voluntary and community sector (VCS) Assembly AL said CVA is planning its annual event for March 2019. The draft of the 'State of the Sector' report is completed and will be used as part of ongoing work in developing and strengthening relationships between the county's voluntary and community sector organisations and Northumberland County Council. AL anticipates the tender for VCS support 2019-2021 will be published in January.</p> <p>MY thanked AL for the support Northumberland CVA had given to Seaton Park Patient Participation Group</p> <p>Carers Northumberland (CN) DB reported that CN is providing carers awareness training for Care Navigators and Champions, Social Workers and Care Managers.</p>	

<p>Adapt North East No additional information to update.</p>	
<p>11. Any other business</p> <p>HB gave an update of the work being done by Barnabus following on from the 'Out of the Shadows' project. This includes a peer training initiative planned for February 2019. Overall HB said that the findings from the work with young people on mental health supports the findings the Healthwatch findings that peer and independent sources of help are preferred to targeted school services.</p> <p>DT said that he had accepted an invitation to chair the Engagement and Communications subcommittee of the Health and Wellbeing Board and as a result he would withdraw from the regional Quality Surveillance Group. He hoped this position would be taken up by the chair of another Healthwatch.</p> <p>DT said that in line with Board procedures he would be arranging short review meetings with independent Board members early in 2019.</p>	<p>DT to formally withdraw from Quality Surveillance Group</p> <p>DT to contact independent Board members</p>
<p>Dates of meetings for 2018/19 TBC Annual Plan Review 12 March 2019</p>	

**Date of next meeting
To be confirmed then
12 March 2019**