

# Volunteer with us

Help make a difference to the  
health and care your community receives.

**healthwatch**  
Northumberland

## Communication Support Volunteer

### Could this be you?

- ✓ Are you passionate about improving local NHS and care services?
- ✓ Could you help us map the places where our posters, leaflets and forms will be seen?
- ✓ Do you have digital skills that could help us reach more people?
- ✓ Could you make links with organisations and help build our events diary?
- ✓ Do you have 2 hours or more to give each week?

### Healthwatch Northumberland...

- ✓ Offers a friendly and supportive atmosphere
- ✓ Provides training, support and guidance
- ✓ Reimburses volunteer expenses promptly
- ✓ Recognises our volunteers for their invaluable contribution
- ✓ Aims to make volunteering enjoyable and rewarding



Contact us now and find out how to register:

**03332 408468** [healthwatchnorthumberland.co.uk](http://healthwatchnorthumberland.co.uk) [info@healthwatchnorthumberland.co.uk](mailto:info@healthwatchnorthumberland.co.uk)

## Communication Support Volunteer

### The role

All our volunteers play a vital role in raising the awareness of Healthwatch Northumberland and explaining our role as the local champion for people who use health and care services.

Communication Support Volunteers help us speak to as many people as possible about the work that we do and the care services that are available in Northumberland. From mapping the places where our promotional materials will be seen, to building our diary of events to attend and growing our digital reach, this is a varied and interesting role where no two days are the same.

### How much time is involved?

Ideally you will be able to give a minimum of 2 hours per week.

### When and where?

This role is based at our office in Hexham and ideally you would be able to join us for a morning or afternoon on a Tuesday or Wednesday. If a different day works better for you, please let us know - we aim to be flexible!

### Is this a team effort?

Yes - you will be volunteering with other members of the Healthwatch Northumberland team, both staff and volunteers. We are a friendly and supportive team and we strive to make new volunteers feel welcome.

### What skills and experience are needed?

You need to be reliable, organised and happy to work as part of a small team. In this role no two days are the same, so you will need to have a flexible approach. Digital skills would be useful but are not essential, as training will be provided.

### Is training and support provided?

You will be invited to attend a half-day induction session in your local area. You will also receive role specific training from the office team once you start volunteering with us. You will be supported by Claire Jackson, our Communication and Marketing Officer.

### What are the benefits?

Here are some of the ways you could benefit from volunteering with us:

-  **Meet new people and have fun**
-  **Develop new skills and experiences**
-  **Be involved in something positive and make a difference!**



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