

Volunteer with us

Help make a difference to the health and care your community receives.

healthwatch
Northumberland

Community Champion Volunteer

Could this be you?

- ✓ Are you passionate about improving local NHS and care services?
- ✓ Could you act as the 'eyes and ears' of your community and let us know about any changes to local health and social care services?
- ✓ Could you take our posters, leaflets and forms to the places they will be seen in your community?
- ✓ Do you have one hour or more to give each month?

Healthwatch Northumberland...

- ✓ Offers a friendly and supportive atmosphere
- ✓ Provides training, support and guidance
- ✓ Reimburses volunteer expenses promptly
- ✓ Recognises our volunteers for their invaluable contribution
- ✓ Aims to make volunteering enjoyable and rewarding



Contact us now and find out how to register:

03332 408468 healthwatchnorthumberland.co.uk info@healthwatchnorthumberland.co.uk

Community Champion Volunteer

The role

All our volunteers play a vital role in raising the awareness of Healthwatch Northumberland and explaining our role as the local champion for people who use health and care services.

Community Champion Volunteers help us by distributing Healthwatch Northumberland information to local venues such as GP surgeries, community halls, local shops etc. They also act as the 'eyes and ears' of their local area, letting us know about any changes to health and care services that they hear about.

How much time is involved?

Ideally you will be able to give a minimum of one hour per month.

When and where?

You will be volunteering in your local community. This role is very flexible and can be adapted to suit you.

Is this a team effort?

Yes! Although you are likely to be volunteering independently, you will have regular contact with one of our Engagement Officers. We will also provide opportunities for you to meet up with other members of the Healthwatch Northumberland team. We are friendly and supportive and we strive to make new volunteers feel welcome.

What skills and experience are needed?

You need to be polite, presentable and happy to talk to people such as GP surgery reception staff, contacts for village halls, shop owners etc. A good knowledge of your local community would be extremely helpful for this role.

Is training and support provided?

You will be invited to enrol on an e-learning induction module, which takes approximately 30 minutes complete. You will also receive role specific training, which will include shadowing an experienced member of our engagement team.

What are the benefits?

Here are some of the ways you could benefit from volunteering with us:

- **Meet new people and have fun**
- **Develop new skills and experiences**
- **Be involved in something positive...**
...and **make a difference!**



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