

# Volunteer with us

Help make a difference to the  
health and care your community receives.

**healthwatch**  
Northumberland

## Resource Design Volunteer

Could this be you?

- ✓ Are you passionate about improving local NHS and care services?
- ✓ Could you help us research ways that we could make our resources more user-friendly?
- ✓ Do you have design and graphics skills that could be used to help us create materials that are understandable for all?
- ✓ Do you have 4 hours or more to give each month?

Healthwatch Northumberland...

- ✓ Offers a friendly and supportive atmosphere
- ✓ Provides training, support and guidance
- ✓ Reimburses volunteer expenses promptly
- ✓ Recognises our volunteers for their invaluable contribution
- ✓ Aims to make volunteering enjoyable and rewarding



Contact us now and find out how to register:

**03332 408468** [healthwatchnorthumberland.co.uk](http://healthwatchnorthumberland.co.uk) [info@healthwatchnorthumberland.co.uk](mailto:info@healthwatchnorthumberland.co.uk)

## Resource Design Volunteer

### The role

All our volunteers play a vital role in raising the awareness of Healthwatch Northumberland and explaining our role as the local champion for people who use health and care services.

Our Resource Design Volunteer will help us research the different ways that we can make our resources more user-friendly, e.g. Easy Read, Crystal Mark plain English campaign etc. They will also put their design and graphics skills to good effect by helping us to create materials that are understandable for all and follow our Healthwatch brand guidelines.

### How much time is involved?

Ideally you will be able to give a minimum of 4 hours per month. This role is flexible and the time can be given in regular short time slots, or fewer longer sessions.

### When and where?

This role is based at our office in Hexham and ideally you would be able to join us on a Tuesday or Wednesday. If a different day works better for you, please let us know - we aim to be flexible!

### Is this a team effort?

Yes! You will be volunteering with other members of the Healthwatch Northumberland team, both staff and volunteers. We are a friendly and supportive team and we strive to make new volunteers feel welcome.

### What skills and experience are needed?

You need to enjoy computer based research and have design and/or graphic skills that you would like to contribute.

### Is training and support provided?

You will be invited to enrol on an e-learning induction module and to attend a half-day introductory session in your local area. You will also receive role specific training from the office team once you start volunteering with us. You will be supported by a named member of the Healthwatch Northumberland team.

### What are the benefits?

Here are some of the ways you could benefit from volunteering with us:

- **Meet new people and have fun**
- **Develop new skills and experiences**
- **Be involved in something positive...**

...and **make a difference!**



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