

Volunteer with us

Help make a difference to the
health and care your community receives.

Community VoluntEARS



Could this be you?

- ✓ Do you know what's going on in your community?
- ✓ Would you like to make a positive difference to NHS and care services in your area?
- ✓ Do you enjoy talking to people and listening to their stories?
- ✓ Have you got one hour or more to give each month?

Healthwatch Northumberland...

- ✓ Offers a friendly and supportive atmosphere
- ✓ Provides training, support and guidance
- ✓ Reimburses volunteer expenses promptly
- ✓ Recognises our volunteers for their invaluable contribution
- ✓ Aims to make volunteering enjoyable and rewarding



Contact us now and find out how to register:

Community VoluntEARS

The role

Community VoluntEARS are the 'eyes and ears' of communities, be those geographical or social. VoluntEARS alert us to the emerging issues that people are having with health and care services, both what's going well and what could be done better. They do this by having conversations with other people, by seeing feedback on social media, or by being involved with community organisations.

Outside of lockdown, VoluntEARS also help distribute our information to venues such as community groups, GP surgeries, community halls, local shops etc.

How much time is involved?

This is a flexible role. Ideally you will be able to give a minimum of one hour per month.

When and where?

You will be volunteering in your local community. This role is very flexible and can be adapted to suit you.

Is this a team effort?

Yes! Although you are likely to be volunteering independently, you will have regular contact with one of our Engagement Officers. We will also provide opportunities for you to meet up with other members of the Healthwatch Northumberland team. We are friendly and supportive and we strive to make new volunteers feel welcome.

What skills and experience are needed?

You need to be polite and happy to talk to people on the phone or via social media. A good knowledge of your local community would be very helpful for this role.

Is training and support provided?

You will be invited to enrol on an e-learning induction module, which takes approximately 30 minutes complete. You will also receive role specific training, which will include support from an experienced member of our engagement team.

What are the benefits?

Here are some of the ways you could benefit from volunteering with us:

-  **Meet new people and have fun**
-  **Develop new skills and experiences**
-  **Be involved in something positive...**

...and **make a difference!**



Contact us now and find out how to register:

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