

# Volunteer with us

Help make a difference to the  
health and care your community receives.

## Digital Support Volunteer



Could this be you?

- ✓ Would you like to help remove barriers to digital inclusion?
- ✓ Have you got IT/digital skills that you could share with others?
- ✓ Could you help our team build their skills using online platforms?

Healthwatch Northumberland...

- ✓ Offers a friendly and supportive atmosphere
- ✓ Provides training, support and guidance
- ✓ Reimburses volunteer expenses promptly
- ✓ Recognises our volunteers for their valuable contribution
- ✓ Aims to make volunteering enjoyable and rewarding



Contact us now and find out how to register:

**03332 408468** [healthwatchnorthumberland.co.uk](http://healthwatchnorthumberland.co.uk) [info@healthwatchnorthumberland.co.uk](mailto:info@healthwatchnorthumberland.co.uk)

## Digital Support Volunteer

### The role

This is a new volunteer role that reflects our move to online working and digital engagement during the pandemic. We know that not everyone in Northumberland finds accessing the online world easy and we want to help with this. Our Digital Support Volunteers will work with us to develop training and support to help others get online. They will also help us learn how to use our online platforms - Zoom and Microsoft Teams - more effectively. There will also be the opportunity to support and develop our online public engagement, including forums and webinars.

### How much time is involved?

Ideally you will be able to give a minimum of four hours per month on a flexible basis.

### When and where?

This volunteering role is home-based and flexible. We will work closely with you to ensure your volunteering fits with your other personal and social commitments.

### Is this a team effort?

Yes! You will be volunteering with other members of the Healthwatch Northumberland team, both staff and volunteers. We are a friendly and supportive team and we strive to make everyone feel welcome.

### What skills and experience are needed?

You will need strong digital skills and experience in a range of online platforms, e.g. Zoom, Microsoft Teams etc. Experience of training others would be helpful but is not essential as you will be volunteering alongside other members of the team.

### Is training and support provided?

You will be invited to attend a half-day on-line induction session and you will also receive role specific training once you start volunteering with us. You will be supported by Emma Grimwood, our Volunteer Officer.

### What are the benefits?

Here are some of the ways you could benefit from volunteering with us:

- Meet new people and have fun
- Develop new skills and experiences
- A useful stepping stone to employment
- Be involved in something positive...

...and make a difference!



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