

## Healthwatch Northumberland Board meeting

**Tuesday 5 December 2023 10.00am to 12noon**

**Adapt North East, Burn Lane, Hexham, NE46 3HN**

### Agenda

10:00	1	Introductions, apologies, and declarations of interest	PS	
10:02	2	Minutes of last meeting	PS	For decision
10:04	3	Action Points	PS	To note
10:06	4	Matters arising 12 September 2023	PS	For discussion
10:11	5	Questions from the public	PS	For discussion and decision
10:16	6	Presentation: Volunteering	LB	For discussion
10:36	7	Operational, Risk and Financial Update 2023/24	DN	For discussion
11:51	8	Board partner organisation updates <ul style="list-style-type: none"> <li>Carers Northumberland</li> <li>Patient Advice and Liaison Service</li> <li>Northumberland CVA</li> <li>Public Health</li> </ul>	All partners	For discussion and decision
11:11	9	Governance issues Update <ul style="list-style-type: none"> <li>Adapt- HWN operational Agreement</li> <li>Quality Plan update</li> </ul>	DN	For discussion and decision
11:26	10	Reflections on meeting	PS	
11:46	11	Any other business	PS	
12:00	12	Close		

Dates of meetings for 2023/2024

12 March 2024

Forthcoming items

Engagement and Insight Update Planning Day feedback Quality Framework update	March 2024
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