

Healthwatch Northumberland Board meeting

Tuesday 12 March 2024 10.00am to 12noon

Adapt North East, Burn Lane, Hexham, NE46 3HN

Agenda

10:00	1	Introductions, apologies, and declarations of interest	PS	
10:02	2	Minutes of last meeting	PS	For decision
10:04	3	Action Points	PS	To note
10:06	4	Matters arising 5 December 2023	PS	For discussion and decision
10:11	5	Questions from the public	PS	For discussion and decision
10:16	6	Presentation: Engagement and Insight	HB & TH	Verbal For discussion
10:36	7	Operational, Risk and Financial Update 2023/24	DN	For discussion and decision
10:51	8	The Year Ahead <ul style="list-style-type: none"> Summary and feedback from Planning Day 2024-25 Priorities already identified and further work required 	DN	For discussion and decision
11:11	9	Board partner organisation updates <ul style="list-style-type: none"> Carers Northumberland Patient Advice and Liaison Service Northumberland CVA Public Health 	All partners	Verbal For discussion and decision
11:31	10	Governance issues Update <ul style="list-style-type: none"> Board Recruitment 	PS	Verbal For discussion and decision
11:41	11	Reflections on meeting	PS	
11:50	12	Any other business	PS	
12:00	13	Close		

Dates of meetings for 2024/2025

11 June

10 September

23 October ANNUAL GENERAL MEETING

3 December

21 January BOARD PLANNING DAY

11 March

Cont'd/

Forthcoming items

Communication and Marketing Update Operational Plan 2024-25 Quality Framework Update	June 2024
Volunteering Update Recruitment review	September 2024
Engagement and Insight Update 2025 Board Planning Day	December 2024
Communications and Marketing Update Contract update	March 2025