

Join the conversation! With our Annual Survey



Tell us what you think of NHS and social care services in our Annual Survey and help us set our work for the coming year.

This is a chance to tell us about the health and social care services you and your family have used over the last 12 months.

You can tell us what went well and what could have been better and which services in particular you would like to see improve.

That could be mental health services, opticians, community services, care at home, NHS 111, nurses, GP services, ambulances, hospitals, care homes or any other NHS or social care service you have used.

Please leave your views online at bit.ly/HWNAnnualSurvey2025, scan the QR code or get in touch to ask for a postal copy, by 16 March 2025. Thank you.

Online information session: Northumberland Domestic Abuse Services (NDAS)

Friday 14 March 1pm - 2pm

Are you, or is someone you know affected by domestic abuse?

Come along to our next lunchtime event to hear from Kerry Mulcahy from NDAS. Kerry will talk about the support offered to women, men and their children living in Northumberland, who are affected by abuse.

She will also give an overview of the different types of domestic abuse.

Please get in touch to book a free place.



Take part in our focus groups



Could you help improve health and care services in your area by taking part in our focus groups?

We are looking for people who live in Northumberland and are interested in local health and care services to have their say.

Focus groups are a chance to share your thoughts and experiences within a small group environment.

Please get in touch to register your interest and we'll let you know about any opportunities to get involved.

Have you used the Emergency Department at the Northumbria Specialist Emergency Care Hospital recently?

If so, you may receive a text message inviting you to leave your feedback on the new Front Door Service. The Front Door Service is sometimes used to identify the treatment needs of people arriving at the hospital. Your feedback will help the hospital evaluate how well the Front Door Service is working.

Where to find us: Leave feedback in confidence at our Here to Hear drop-ins

We'd love to see you at one of our Here to Hear drop-ins, where you can leave feedback in confidence, ask a question about NHS, social care or support services, or pick up some information.

Allendale Village Hall: Wednesday 5 March, 11.30am-1pm

Cramlington Warm Space: Thursday 6 March, 11am-1pm

Wellbeing Wednesday at Blyth Community Hub:

Wednesday 12 March, 10am-12pm

Hexham Mart: Friday 14 March, 9am-1pm

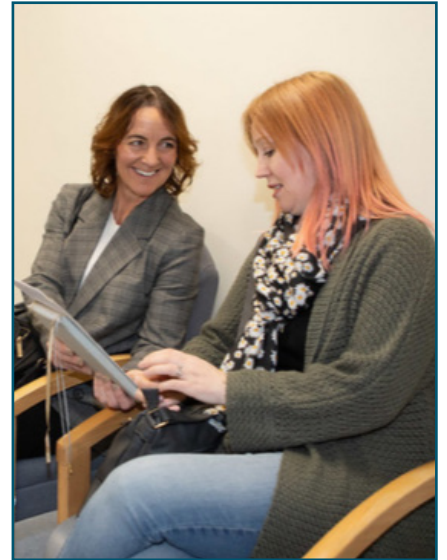
Hexham General Hospital: Thursday 20 March, 10.30am-12.30pm

Morpeth Leisure Centre: Wednesday 26 March, 10.30am-12.30pm

Cafe @ Burn Lane, Hexham: Thursday 27 March, 11am-1pm

Vision Northumberland info and equipment day:

Friday 28 March, 10am-2pm



What you told us

Thank you for continuing to share your experiences of care with us. Our latest monthly feedback and the mid-year trends summaries for July to December 2024 are now on our website.

If you'd like a postal copy please get in touch.

Parkinson's support

Parkinson's UK has new support sessions starting soon in West Northumberland.

Bellingham Parkinson's Cafe: Starts Wednesday 9 April at Fountain Cottage Cafe, then on the second Wednesday of each month, 10.30am to 11.30am. No need to book, just turn up. Chat to others with Parkinson's and get trusted information.

Haltwhistle information and social event: Meet your local Parkinson's Adviser at this free event on Monday 7 April, 1.30pm to 3pm, at Haltwhistle Hub/Library. For more info or to book a place contact Kirsty on 07964 036930 or email: kmcdowell@parkinsons.org.uk

Please note that there will be no April newsletter from us due to the local elections. Our next update will be out in early May. Please visit our website for all the latest.

To unsubscribe from this newsletter or to contact us with feedback or a question, please get in touch.

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